# Victor Pagano

# Senior Accessibility Engineer & Designer

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Highly analytical and detailed-oriented professional with advanced experience of accessibility auditing and leading project implementation, while providing accessibility solutions for technical and non-technical stakeholders. Demonstrated excellence in leading companies through designing, planning, coding, and developing desktop, mobile, as well as responsive web applications in accordance with Web Content Accessibility Guidelines. Proficient auditor, skilled in documenting formal audits, VPATs (Voluntary Product Accessibility Templates), and identifying / replicating necessary accessibility findings. Expert at testing, implementing, analyzing accessibility solutions, while mentoring, training, and developing teams to maintain digital accessibility technologies and standards along the entire development process within an Agile and SAFe environment. Adept at building corporate accessibility training programs and defining processes to integrate accessibility best practices across the enterprise.

## Areas of Expertise

* UX Accessibility Consultation
* Product Accessibility
* Regulatory Compliance
* Design / Engineering Processes
* Team Leadership & Training
* Customer Management
* Document Management
* Auditing Procedures
* Accessibility Evaluations

## Technical Proficiencies

WCAG 2.1 and Section 508 Specifications, JAWS, NVDA, Voice Assistant/Talkback, VoiceOver, Dragon, ZoomText, ARIA, HTML 5, CSS 3, JavaScript, PHP, AMP (Accessibility Management Platform), AxE, Jira, Basecamp, Rally, Microsoft Office, Web, Native mobile, and PDF Platform Testing.

## Career Experience

### CVS Health Digital, Cumberland, Rhode Island 2017– present

### Accessibility Lead Engineer

Assist multiple production teams in planning, designing, and developing web and mobile apps. Deliver support in planning Web Content Accessibility Guidelines (WCAG) 2.1, ensuring compliance and code-level feedback during the software development stage. Maintain formal audits for all projects in an Agile and SAFe production environment.

#### Noted Accomplishments:

* Provided accessibility leadership and development guidance for CVS’s largest digital asset launches, for both web and mobile.
* Assisted and maintained accessibility standards (WCAG 2.1 A and AA), for all newly created online properties for booking appointments for vaccines, accessed by over 10+ million users for scheduling COVID vaccines.

### Level Access (formerly SSB BART Group), San Francisco 2013– 2017

### Accessibility Analyst / Consultant

Managed client websites, mobile apps, and PDF documents against ADA Section 508 and WCAG standards. Provided guidance for top clients including audits and procedural assistance. Led accessibility awareness seminars to help initiate a positive accessibility cultural shift. Documented, consulted, and presented all technical assessments and recommendations, including formal audits, VPATs (Voluntary Product Accessibility Templates) and Training programs.

#### Noted Accomplishments:

* Lead accessibility consultant and analyst for corporations across the Education, Retail, and Tech industries, including some of the agency’s top accounts, as well as several Fortune 500 companies.
* Delivered customized support to a top tier healthcare company in devising their primary strategies and plans for accessibility management program and implementation guides.

## Additional Experience

**Web Developer & Designer** at Sunday Afternoons

**Web Designer** at Fire Mountain Gems and Beads

**Art Director / User Experience Designer** at Sun Microsystems, Inc.

## Education

**Commercial Art**

Watterson College, Sherman Oaks, CA

## Licenses & Certifications

Association of Accessibility Professionals (IAAP) Member

Scaled Agile Framework for Enterprise (SAFe) Training, 2018

Coding Dojo Developer Boot Camp, 2013